We use several SPOT personal tracking devices in our behavioral health practice. We are a private practice that provides mental health services to children, teens and adults. Some of our staff work as case managers which means that they provide services in the community and oftentimes have to go to the homes of individuals. While we have strict policies to protect them and to provide for their safety, they sometimes find themselves in unpredictable situations. By having them carry a SPOT personal tracking device they feel more secure in knowing that help is only a button push away. In addition, knowing that the device will allow law enforcement to track in the event they were ever abducted is another very positive point for them. We do require that they keep the device hidden from the view of others so that no one is aware that they have it on them.

We are accredited by CARF, one of the best known and most respected names in accreditation. Following our recent re-accreditation process and survey we were awarded three exemplary ratings for our services. One of the exemplary ratings was in case management services and one thing that secured that for us was the innovative use of the SPOT personal tracking device as a safety measure for our staff. We were very happy with the results, especially in light of the fact most agencies and practices strive all of their lives to earn one exemplary rating, and we there able to earn three in one survey, and one of them with the help of SPOT.

I would strongly urge other organizations to use the Spot personal messaging device for use in the community as we do for case managers. It provides real security to the employee and peace of mind to the employer. I hope that future models can be made smaller. Having a smaller unit would be great for our use and allow the individual user to conceal it more easily.

Keep up the good work.

Dr. Michael Dowdy